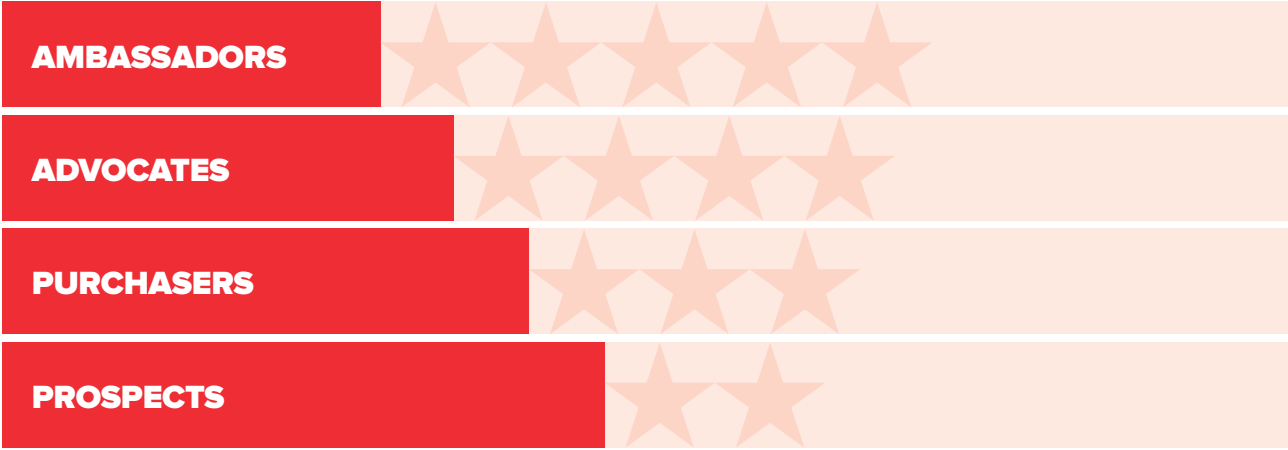







Creating customer connections.

YOUR GOAL IS TO CREATE MORE AMBASSADORS



5 WAYS TO CONNECT

 QUALITY	 PRICE	 SPEED	 CONVENIENCE	 SERVICE
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4 CONNECTION POINTS

BEFORE 	DURING 	AFTER 	FOREVER AFTER 
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You are not what you have done, you are what you have overcome.

